

31 August 2021

**Re: Australia to and from Pacific Islands Rate Adjustment**

Dear Valued Customers,

The global shipping industry continues to experience unprecedented challenges, amplified by the difficulties caused by the COVID-19 pandemic.

As a result, Pacific Forum Line have incurred several increased costs to operate our business including a dramatic increase in ship prices, increases to charter rates and container costs due to global shortages. Port congestion continues to impact capacity and scheduling and our pursuit to maintain the health and safety of our crew members comes at a high, yet necessary, cost.

Despite our continuing best efforts to minimize this impact on your business, we have made the difficult decision to increase our ocean rates to remain competitive and to sustain the scope and frequency of our services that you expect from Pacific Forum Line.

Effective for cargo loaded onboard vessels on or after 1<sup>st</sup> October 2021, freight rates will be adjusted at the levels below:

Trade	Rate Increase	
<b>Australia to and from:</b> Fiji, Samoa, American Samoa, Tonga, Cook Islands	20'	USD300
	40'	USD600
	RVT	USD22

Pacific Forum Line appreciate your continued understanding as we balance these difficult times with our steadfast commitment to providing you with regular, reliable, and affordable shipping services across the Pacific.

Please do not hesitate to contact your local Pacific Forum Line sales or customer service representative for any points of clarity.

Yours sincerely,

**Pacific Forum Line**