

5th March 2021.

New Zealand Service Upgrade

Dear Valued Customer,

Pacific Forum Line is excited to announce a number of service upgrades for Samoa, American Samoa and Tongan markets.

We are committed to restoring our schedule reliability and have made arrangements to replace the Southern Trader with the Southern Moana loading Auckland on the 8th of April. The Moana is 10 years younger and will commence service with a fresh crew on board. Following on in July and in preparation for the peak season we will replace her with our Capitaine Dampier which will be fresh out of dry dock and provide a 30% increase in capacity.

As you are aware the ports of Auckland remain severely congested. We expect improvements by mid-year and a resumption of a reliable scheduling between Auckland and Apia/Pago operating on an 18 day service frequency.

For Tonga from New Zealand, starting in April we will have a service every 9 days.

We trust that the increased frequency will help shippers grow their sales by offering more options and efficiencies from improved distribution and supply chain.

As you are aware we offer weekly connections from Asia and Australia and North America and relay cargo over our hub ports in Auckland and or Fiji to the Eastern Pacific markets mentioned above.

We have attached a copy of our service summary designed to introduce to you our service offerings. To find the vessel that suits your timing, please visit <https://www.pacificforumline.com>

Should you have any questions on this exciting service development, please do not hesitate to contact your Sales Representative and or our Customer Service team, who will be happy to assist.

Thank you for your continued support of PFL. We very much look forward to playing an important part of your shipping service and supply chain management requirements.

Sincerely,

Jason Perry

General Manager | Pacific Forum Line