

14th of May 2021

South Pacific Network Adjustments

Dear Valued Customers,

Our ongoing commitment is to deliver reliable and sustainable shipping services that meet the supply chain needs of the South Pacific Nations we serve. You will no doubt be aware the shipping industry and PFL have been and continue to be faced with a variety of unprecedented and escalating challenges exacerbated by rapidly increasing costs as we strive to deliver that commitment.

These challenges mean that in the current operating environment, delivery of regular services require a level of agility in terms of vessel and capacity deployment that is also unprecedented. We understand these changes impact your supply chains and our team continues to work hard to mitigate the impact on your business.

We advised on the 12th of May of the delays incurred on the Southern Trader due to operational issues with the crane. These delays have necessitated the following adjustments to the Network:

- The Southern Moana v33 will continue in the Tahiti Trade. She is due in Auckland approx. 20th May and will sail on a rotation of Auckland, Papeete, Auckland for subsequent voyages.
- The Southern Trader v491, once repaired, will sail on a rotation of Nuku'alofa, Apia, Pago then Auckland for subsequent voyages until July where she will be replaced in our fleet by the Capitaine Dampier upon her return from dry dock. We will update you on the departure time and estimated port dates for the Southern Trader v491 as soon repairs are completed.

We would also like to take this opportunity to advise you of potential impacts on the supply chain in Fiji as a result of the local COVID-19 management response. Vessel operations are ongoing however port times are expected to be impacted by local restrictions on movement.

- The Capitaine Tasman v 50's capacity is fully utilized, and we request customers to direct cargo to the Seaspan Hannover v119.

Despite the ongoing unprecedented challenges facing the South Pacific supply chains we remain steadfast in our commitment to the region and would like to take the opportunity to thank you for your ongoing support.

Yours sincerely,

Pacific Forum Line

