

14 January 2021

Dear Valued Customers,

We regret to inform you that during a scheduled crew change in Auckland of the M/V Southern Trader voyage 486 on 13 January 2021, one positive case of COVID-19 was detected in a member of the joining crew. The entire joining crew of 12 people are considered to have been in close contact with the individual who tested positive, and they have all been moved into quarantine in Auckland for a minimum of 14 days.

As always, our focus remains on the health and safety of our crew members and the Countries we serve. Since the start of the COVID-19 pandemic, we have worked extremely closely with regulators to implement strict protocols both to protect our people and also to mitigate the spread of COVID-19 to the Pacific island nations that we serve.

Unfortunately, today's development will delay the departure of the M/V Southern Trader from Auckland as well as the movement of cargo to its final destination.

We appreciate your patience and support and will update you on contingency plans as soon as possible.

Thank you,

Pacific Forum Line