

23rd September 2020

Crew Changes – Schedule integrity

Dear Valued Customers,

We believe schedule integrity is core to providing valuable shipping services in the region. Due to the current travel & quarantine restrictions on a global scale, our shipping schedules are significantly affected, and we would like to communicate to you the reasons why.

The safety of our crew and the communities we service is always our first priority. To ensure we maintain covid free bubbles on board our vessels the management of crew changes to and from ships does require us to:

- Adjust port rotations to accommodate crew health checks.
- Make additional port calls to enable crew to return home.
- Amend scheduled crew changes due to travel & quarantine delays.
- Delay vessels in ports to allow for crew changes to be coordinated.

We would like to take this opportunity to thank our hard working crew members and staff that are making our business continuity program a reality by ensuring reliable shipping services to & from the Pacific Islands

Thank you for your patience during this period & your continued support.

Yours sincerely,
Pacific Forum Line