

19th September 2024

Dangerous Goods Bookings Process update

Dear Valued Customer,

To improve compliance and efficiency in handling dangerous goods bookings we are implementing a new policy. Effective immediately, please direct any submissions related to dangerous goods to your local Customer service team, who will manage the entire booking process.

This will standardise the submission process and provide you with a single point of contact for all paperwork required. Should additional information be needed, PFL Customer service team will coordinate with you directly.

We believe this change will enhance your experience whilst streamlining the handling of dangerous goods shipments.

Thank you for your continued support, should you have any further questions or queries please contact your PFL representative.

Sincerely,

PFL

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